

CLAIMS

1. A method of generating a treatment plan for a consumer,
2 implementing consistent protocols, the method comprising the steps of:
identifying problems the consumer has by asking a first series of
4 uniform questions related to the consumer's health;
evaluating the major problems of the consumer, to determine the
6 recommended interventions for each of the problems identified, by asking
a second series of uniform questions;
8 generating at least one intervention recommendation based upon
the consumer's answers to the second series of uniform questions;
10 conducting professional assessment(s) to identify recommended
treatment for the consumer,
12 determining an assessment score for the problems identified, by
asking a third series of uniform questions; and
14 recording an incremental record of activity identifying the progress
the consumer has made in treating the identified problems.

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2. The method of claim 1, wherein the problems are related to
2 vision impairment of the consumer.

3. The method of claim 1, wherein the first series of uniform
2 questions determine if the consumer is in a crisis.

4. The method of claim 1, wherein the first series of uniform
2 questions determine if the consumer is in an urgent situation.

5. The method of claim 1, wherein the at least one intervention
2 recommendations are selected from the group consisting of
psychotherapy, adjustment to vision losses, computer training,
4 employment services, help with living independently, social service, help

with improving orientation and mobility and help with low or poor vision
6 vision.

6. The method of claim 1, wherein an answer to a question in the
2 second series of uniform questions triggers the at least one intervention
recommendations.

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7. The method of claim 1, further comprising the step of
2 scheduling an appointment for the consumer for a provider to assess the
problems identified by the second series of uniform questions.

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8. The method of claim 1, wherein the second series of uniform
2 questions are informational, consumer and provider rated questions.

9. The method of claim 8, wherein the assessment score for each
2 of the identified problems are utilized to determine at least one treatment
plan for the consumer to address the consumer's problems and improve
4 function.

10. The method of claim 9, wherein the treatment plan to address
2 the consumer's problems and improve function is a set of goals to achieve
in a set time frame

11. The method of claim 10, for the intervention of orientation and
2 mobility, wherein the goals are selected from a group consisting of sighted
guide, indoor travel, ability to use emergency exit, orientation skills, stair
4 usage, and local travel.

12. The method of claim 10, further comprising the step of
2 scheduling an appointment to begin the treatment plan.

13. The method of claim 1, wherein the assessment score is the
2 average of the sum of a consumer self assessment score, a provider rating

score, a standardize test score, a learning strategy score and an additional
4 factors score converted to a one hundred point scale.

14. The method of claim 13, wherein the assessment score
2 determines a level of care associated with each of the interventions.

2 15. The method of claim 13, wherein the consumer self
assessment score is the sum of the consumer's self ratings to each of the
4 questions in the second and third series of uniform questions;

wherein the provider rating score is the sum of a provider's rating
6 to a series of provider standardized questions;

wherein the standardize test score is the results of standardized
8 tests;

wherein the learning strategy score is the sum of a provider
10 determined value in the learning strategy areas of visual,
visual/tactual/auditory tactual/auditory, visual/tactual and tactual; and

12 wherein the additional factors score is determined by influence of
additional factors on the treatment of the problem of the consumer.

16. The method of claim 13, wherein a post assessment score is
2 determined to evaluate the progress of the consumer by comparing the
post assessment score with the assessment score.

17. The method of claim 1, wherein the incremental record of
2 activity comprises a progress report section, a goal information section
and an objective information section.

18. The method of claim 1, wherein the consumer is asked a final
2 series of quality assurance questions relating to determine the consumer's
satisfaction with the outcome of the treatment.

19. The method of claim 18, wherein the answers to the final
2 series of quality assurance questions are utilized to assess the quality of
treatment plan.

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20. The method of claim 16, wherein data is collected from

6 multiple consumers to produce a cost/benefit analysis to determine if the
treatment of consumer's problems reduce health care costs.

21. A method of evaluating the needs of consumers through
2 uniform assessments and analyses, the method comprising the steps of:
identifying a consumer's most serious problem by asking a first
4 series of uniform questions;
initiating a triage process by asking a second series of uniform
6 questions;
generating at least one intervention recommendation based upon
8 the consumer's answers to the second uniform questions;
scheduling appointments for the consumer to assess the severity of
10 the consumer's problems to determine a treatment plan to complete the at
least one intervention recommendation;
12 conducting professional assessment(s) to identify recommended
treatment for the consumer;
14 determining an assessment score for the problems identified, by
asking a third series of questions; and
16 generating an incremental record of activity recording the progress
the consumer has made during the appointments.

22. The method of claim 21, further comprising the step of
2 assessing the quality assurance of the at least one interventions by asking
the consumer a series of final uniform questions relating to the progress
4 and satisfaction of the consumer.

23. The method claim 21, wherein the consumer is visually
2 impaired.

24. A method of evaluating the needs of consumers through
2 uniform assessments and analyses, the method comprising the steps of:
registering a consumer by asking a first uniform series of questions;
4 identifying a consumer's most serious problem from the consumer's
answers to the first series of uniform questions;
6 identifying if the consumer is in a crisis from the consumer's

answers to the first series of uniform questions;
8 identifying if the consumer is in an urgent situation from the
consumer's answers to the first series of uniform questions;
10 initiating a triage process by asking a second series of uniform
questions;
12 generating at least one intervention recommendation based upon
the consumer's answers to the second uniform questions;
14 conducting professional assessment(s) to identify recommended
treatment for the consumer;
16 determining an assessment score for the problems identified, by
asking a third series of questions;
18 scheduling appointments for the consumer to assess the severity of
the consumer's problems to determine a treatment plan to complete the at
20 least one intervention recommendation;
generating an incremental record of activity recording the progress
22 the consumer has made during the appointments; and
asking the consumer a final series of quality assurance questions
24 relating to determine the consumer's satisfaction with the outcome of the
treatment plan.